



These guys are legitimately my guardian angels.

Last Thursday my personal development server got brute force RDP attacked and was infected with a new, advanced type of ransomware. Not only was my server attacked, but it propagated through to my mirrors, my backups, and my redundancy backup of my backups. It went through everything, from my work history from the last 20 years, to my personal family photos and videos, including irreplaceable content of my deceased father.

Everywhere I turned said that i was out of luck, and I had to accept that they were gone.

I found Fast Data Recovery, in a mad panic, within 15 minutes of finding the ransom message and immediately they were able to calm me down and get started with the process. Around 7 hours later i was told that they could do a 100% recovery, and I opted for the 24 hour emergency option. This did not eventuate, but any time I needed to talk to someone they would answer, update me on the process and reassure me that they would be able to beat out the new, advanced algorithms these criminals were now using.

A few partial successes later, the big breakthrough happened on Wednesday evening and all the files started to decrypt. 1.2 million files and 24 hours later, I am utterly speechless and have nothing but love and gratitude for the team who worked around the clock to help me get back the irreplaceable.

The appreciation and sense of how I feel really cannot be put into words. Your heart sinks, everything turns dark, and these guys come to the rescue.

Thank you FDR. Thank you Ramez. Will recommend to anyone and everyone in a heartbeat. Ignore the negatives and just contact these guys. They will change your life.